



Mount Prospect Public Works Department

INTEROFFICE MEMORANDUM

TO: DIRECTOR OF PUBLIC WORKS

FROM: PROJECT ENGINEER

DATE: DECEMBER 20, 2024

SUBJECT: FNSP – HATLEN HEIGHTS – INITIAL PUBLIC OUTREACH SUMMARY

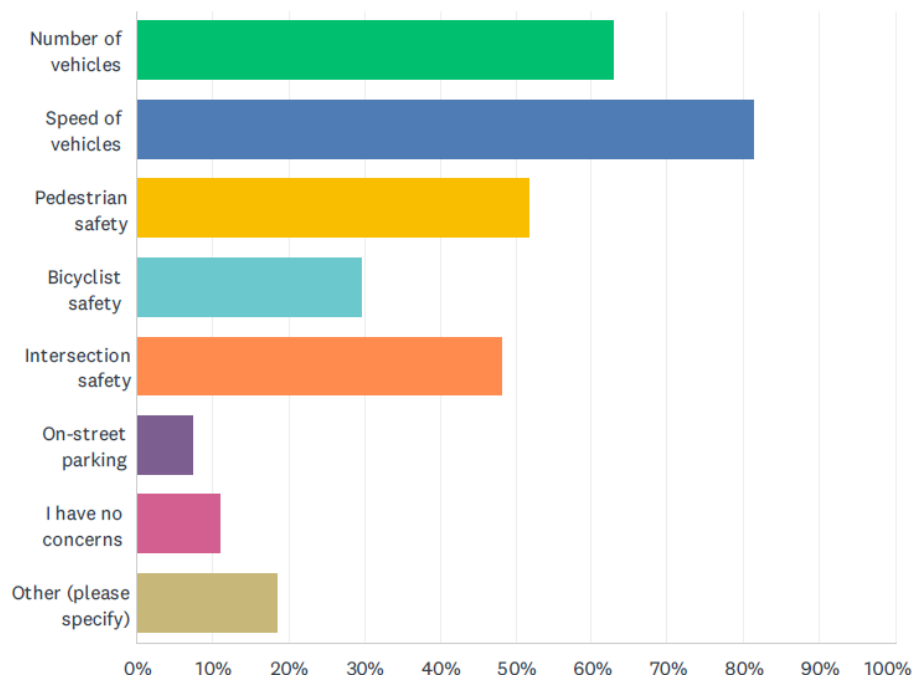
The Village sent out the attached resident information bulletin to all properties within the Hatlen Heights study area. This bulletin introduced the study to the neighborhood and solicited input, through a survey, on existing traffic issues and potential traffic calming measures.

The bulletin was sent out via mail on November 20th, 2024. The survey was open until Friday December 13th, 2024. The letter was sent to 134 addresses. 27 surveys were submitted for a 20% return rate.

The first question was to submit an address so Staff could verify the respondent is from within the study limits. All responses were from the Hatlen Heights Study area.

The second question asked, “What are your concerns regarding traffic on your street? (select all that apply)”. All 27 surveys responded to this question. The below chart and table show the percentage of residents that indicated an issue was a concern.

ANSWER CHOICES	RESPONSES	
Number of vehicles	62.96%	17
Speed of vehicles	81.48%	22
Pedestrian safety	51.85%	14
Bicyclist safety	29.63%	8
Intersection safety	48.15%	13
On-street parking	7.41%	2
I have no concerns	11.11%	3
Other (please specify)	18.52%	5
Total Respondents: 27		

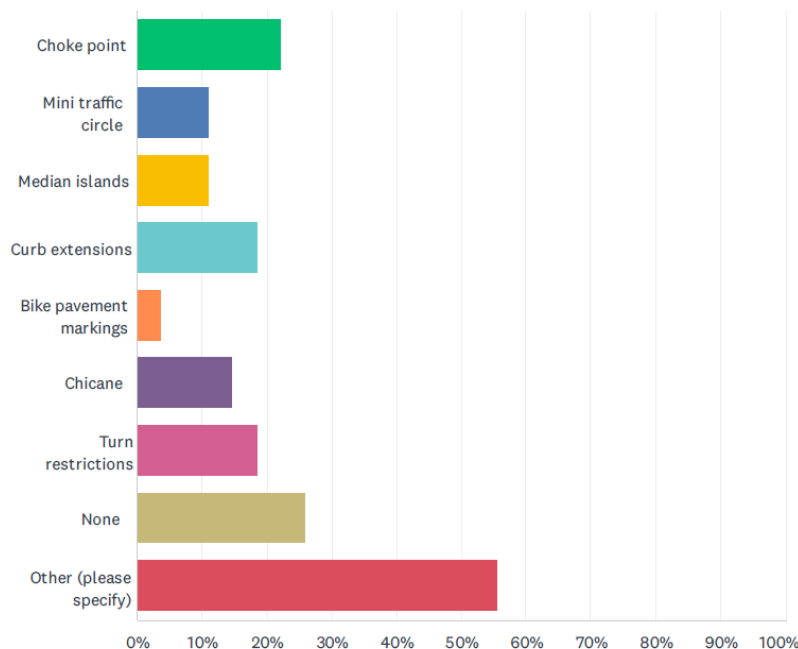


The following are traffic issues submitted under the “Other” option:

- 2 residents mentioned ignoring stop signs
- 1 resident requested a stop sign at Audrey Lane and Grindle Drive
- 1 resident mentioned the safety of small children
- 1 resident mentioned speeding and littering on Meier Road

The third question asked, “Which traffic calming measures would you like to see implemented?”. All 27 surveys responded to this question. The below chart and table show the percentage of residents that indicated they were in favor of that traffic calming measure.

ANSWER CHOICES	RESPONSES	
Choke point	22.22%	6
Mini traffic circle	11.11%	3
Median islands	11.11%	3
Curb extensions	18.52%	5
Bike pavement markings	3.70%	1
Chicane	14.81%	4
Turn restrictions	18.52%	5
None	25.93%	7
Other (please specify)	55.56%	15
Total Respondents: 27		



The following are traffic calming measures submitted under the “Other” option:

- 4 residents mentioned speed feedback signs
- 3 residents mentioned full or partial road closures/restricting access
- 3 residents mentioned stop signs
- 2 residents were not sure what improvements would be effective
- 1 resident mentioned speed bumps
- 1 resident mentioned textured pavement
- 1 resident mentioned photo enforcement for stop signs
- 1 resident mentioned lowering the speed limit

The fourth question of the survey asked for any additional comments. Below is a summary of comments received:

- Four requests for adding stop signs to the intersections with Grindle Drive and/or Connie Lane
- Three comments on school bus stop concerns at Grindle Drive
- One comment on their being no traffic issues and the study is a waste of resources
- One comment on not wanting any traffic calming
- Five comments on stop signs being ignored
- Four comments specifically about speeding
- One comment on trucks using the street
- One request for speed bumps

- Two comments to make sure any measures don't create new issues on other streets in the neighborhood
- One request to reduce the speed limits
- One comment on the speeds of vehicles around the curve on Bonita Avenue, including vehicles leaving the roadway due to speed
- One comment on vehicles speeding, parking and littering on Meier Road
- One request for timed turn restrictions at the intersections with Central Road
- One comment to greatly reduce access to the neighborhood by closing the following locations:
 - Connie Lane at Meier Road
 - Bonita Avenue at Lincoln Street
 - Beverly Lane at Lincoln Street
 - Crestwood Lane at Lincoln Street

While Staff will consider all survey responses as alternative designs are developed, below are themes that were mentioned in multiple comments that we will focus on:

- Reducing vehicle speeds
- Reducing "cut-through" traffic
- Increasing pedestrian safety at intersections
- Increasing stop sign compliance

The next step of the process is to develop alternatives to address the above issues.

Luke Foresman, PE



Project Engineer

Attachments:

- Resident Information Bulletin
- Survey Response Data (without addresses listed)

Resident Information Bulletin

Hatlen Heights Neighborhood Traffic Calming Study

Village of Mount Prospect
Public Works Department
NOVEMBER 2024

INTRODUCTION:

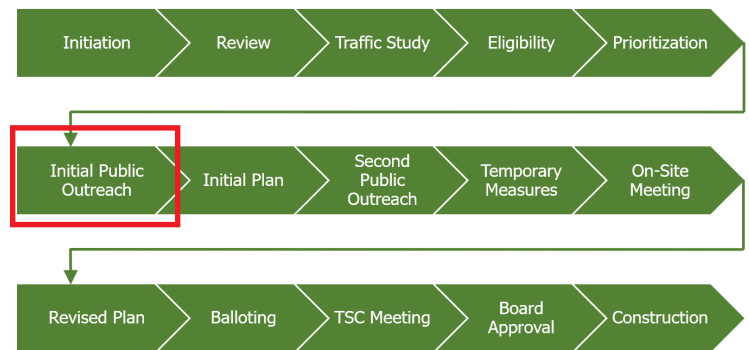
The Village is conducting a traffic calming study within the Hatlen Heights Neighborhood on Audrey Lane, Hatlen Avenue, Connie Lane and Bonita Avenue (see included study area map) and is seeking your input on existing traffic issues. In May of 2024, the Village Board adopted the Friendly Neighborhood Streets Program, a program that allows residents to submit a petition to request traffic calming measures be installed on their street to address traffic issues. Traffic calming is infrastructure designed to slow vehicle speeds or reduce the number of vehicles on a neighborhood street to increase safety for all users.

AUDREY LANE:

A petition from the 0 – 100 blocks of South Audrey Lane was submitted to Public Works in October of 2024. Traffic counts from 2023 were used and found the street to be eligible for the Friendly Neighborhood Streets Program. Once the street was found to be eligible, Staff reviewed and expanded to study area to include more streets in the Hatlen Heights Neighborhood, as changes on Audrey Lane could impact additional streets.

TRAFFIC CALMING PROCESS:

The traffic calming process can be found in the Friendly Neighborhood Streets Program on the Village website by searching “Traffic Calming”. We are currently at step 6, Initial Public Outreach. See timeline to the right. We are collecting public input on existing traffic issues in the neighborhood to make sure any proposed improvements address resident concerns.



PUBLIC INPUT

A comment form is available on the study website. Please use the QR code below or search “Hatlen Heights” on the Village website to find the study website. Additionally, public comments can be submitted to Public Works by using the enclosed comment form and mailing it to, or dropping of at Public Works, Attn: Luke Foresman, 1700 West Central Road, Mount Prospect, IL 60056. Residents can also submit comments by phone at (847) 870-5640 or by email at publicworksdept@mountprospect.org. Please put “Hatlen Heights Traffic Calming” in the subject line of your email.

Comments need to be submitted by Friday, December 13th.

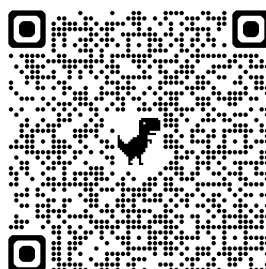
Be on the lookout for additional public outreach as this study progresses.

Attached to this letter is the study area and the comment form.

VILLAGE OF MOUNT PROSPECT
PUBLIC WORKS DEPARTMENT

1700 W. Central Road
Mount Prospect, IL 60056
www.mountprospect.org

Phone: 847-870-5640
TDD: 847-392-1235



Comment Form

Hatlen Heights Neighborhood Traffic Calming Study

Village of Mount Prospect
Public Works Department
NOVEMBER 2024

Please answer the follow questions to help us as we work to develop a possible traffic calming plan for the Hatlen Heights Neighborhood. Comments can also be submitted on the study website, see QR code below or search “Hatlen Heights” on the Village website:

Address: _____

What are your concerns regarding traffic on your street or in your neighborhood? (select all that apply)

- | | | |
|---|--|--|
| ☐ Number of Vehicles | ☐ Speed of Vehicles | ☐ Pedestrian Safety |
| ☐ Bicyclist Safety | ☐ Intersection Safety | ☐ On-Street Parking |
| ☐ No Concerns | ☐ Other: _____ | |

Select traffic calming measures you would be interested in for this street or neighborhood, if any. See the Traffic Calming Toolbox at the end of the Friendly Neighborhood Streets Program for more information:

- | | | |
|--|---|--|
| ☐ Choke Point | ☐ Mini Traffic Circle | ☐ Median Islands |
| ☐ Curb Extensions | ☐ Bike Pavement Markings | ☐ Chicane ☐ None |
| ☐ Turn Restrictions | ☐ Speed Feedback Signs | ☐ Other: _____ |

Provide any additional comments regarding traffic on your street:

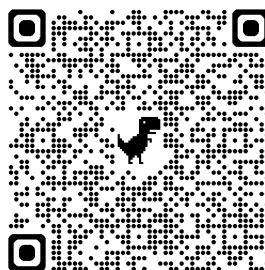
Submit form to Public Works, Attn: Luke Foresman, 1700 West Central Road, Mount Prospect, IL 60056.

Or email the form to publicworksdept@mountprospect.org. Please put “Hatlen Heights Traffic Calming” in the subject line of your email. Please submit by Friday, December 13th, 2024.

VILLAGE OF MOUNT PROSPECT
PUBLIC WORKS DEPARTMENT

1700 W. Central Road
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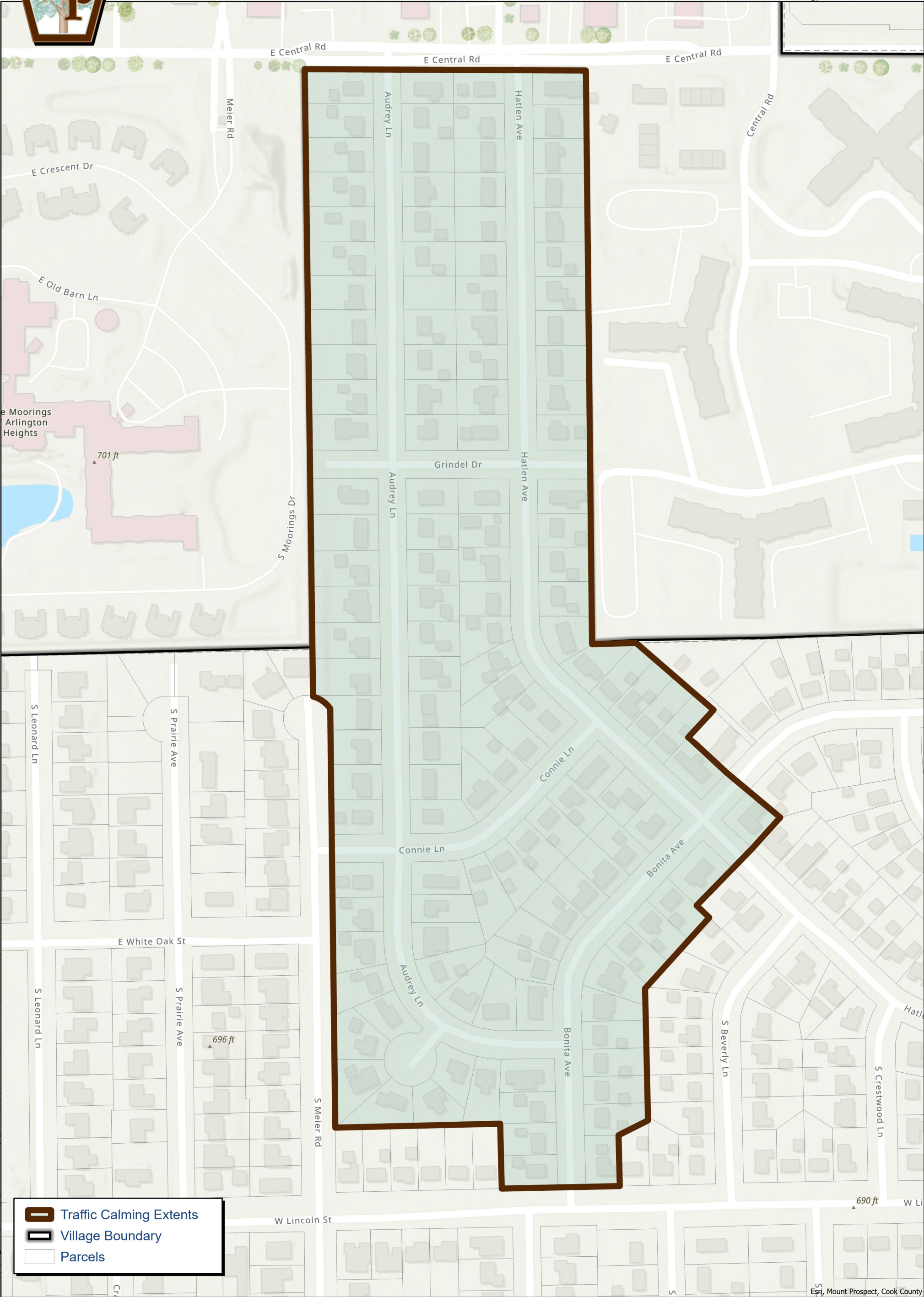
Phone: 847-870-5640
TDD: 847-392-1235





Hatlen Heights

Traffic Calming Project Limits



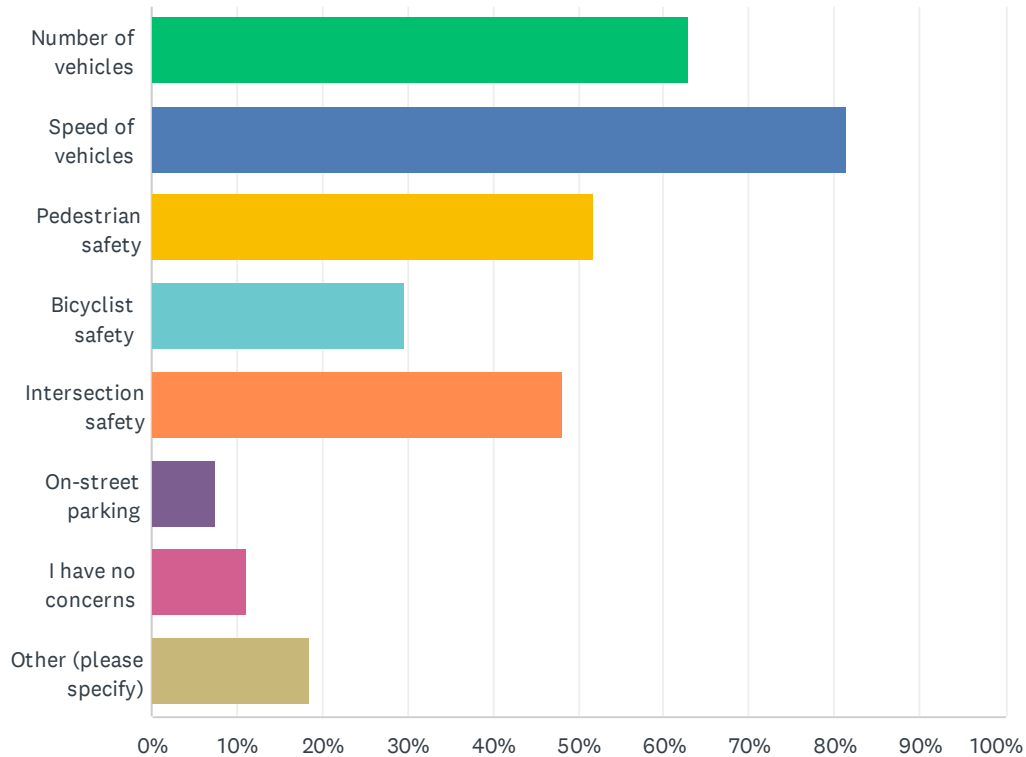
Esri, Mount Prospect, Cook County

November 6, 2024

Village of Mount Prospect, IL

Q2 What are your concerns regarding traffic on your street (select all that apply)

Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Number of vehicles	62.96%	17
Speed of vehicles	81.48%	22
Pedestrian safety	51.85%	14
Bicyclist safety	29.63%	8
Intersection safety	48.15%	13
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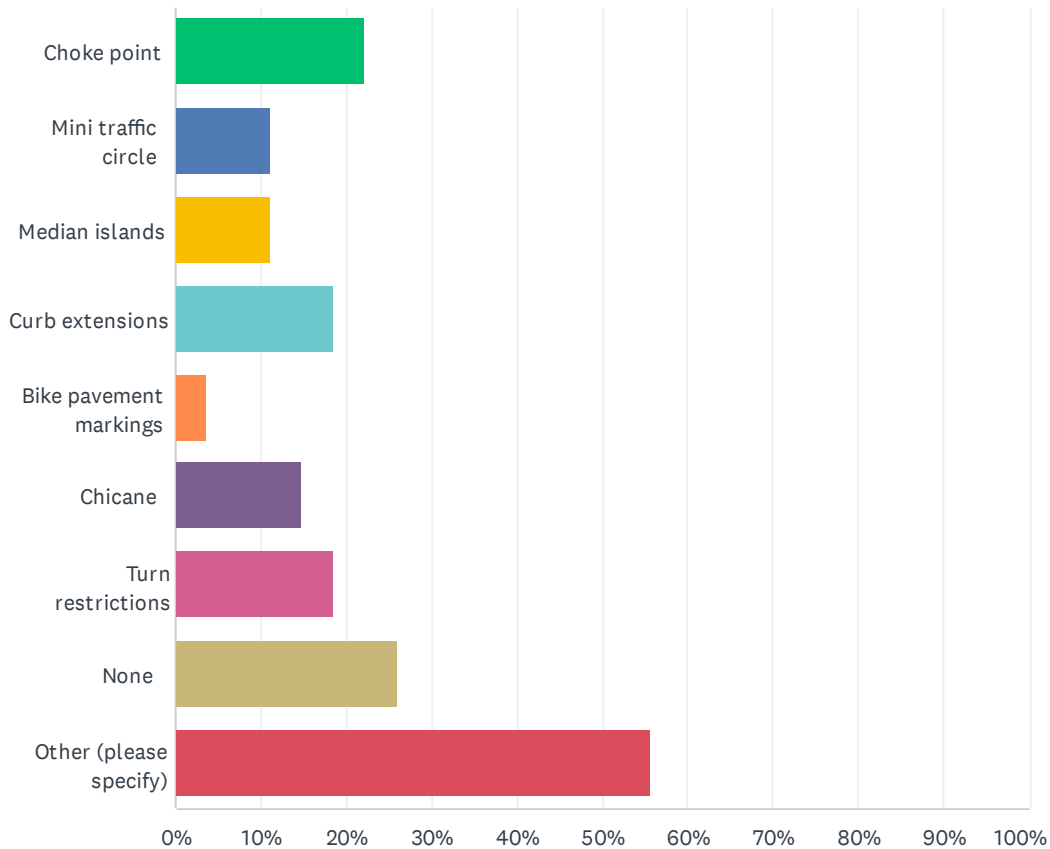
#	OTHER (PLEASE SPECIFY)	DATE
1	SPEEDING ON MEIER ROAD NORTH OF CONNIE; PARKING IN THE SAME PLACE DRINKING THROWING BOTTLES ON MY PROPERTY	12/11/2024 1:43 PM
2	PEOPLE DO NOT STOP AT CONNIE AND AUDREY.	12/11/2024 1:31 PM

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3	Ignoring stop signs	11/25/2024 7:19 PM
4	Stop sign at Audrey Lane & Grindel	11/23/2024 4:11 PM
5	Safety of the many small children in the 0-22 block.	11/23/2024 3:35 PM

Q3 Which traffic calming measures would you like implemented (See the Traffic Calming Toolbox starting on page 72 of the Friendly Neighborhood Streets Program.)

Answered: 27 Skipped: 0



ANSWER CHOICES	RESPONSES	
Choke point	22.22%	6
Mini traffic circle	11.11%	3
Median islands	11.11%	3
Curb extensions	18.52%	5
Bike pavement markings	3.70%	1
Chicane	14.81%	4
Turn restrictions	18.52%	5
None	25.93%	7
Other (please specify)	55.56%	15
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#	OTHER (PLEASE SPECIFY)	DATE
1	SPEED HUMPS	12/16/2024 10:43 AM
2	SPEED FEEDBACK SIGNS	12/16/2024 10:31 AM
3	RESTRICTING ACCESS	12/13/2024 2:13 PM
4	STOP SIGN AT BONITA AND AUDREY	12/12/2024 8:08 AM
5	SPEED FEEDBACK SIGNS	12/11/2024 1:43 PM
6	SPEED FEEDBACK SIGN	12/11/2024 1:39 PM
7	STOP SIGNS	12/11/2024 11:58 AM
8	After reading the descriptions of the above preventions, I don't know what will work	12/9/2024 4:56 PM
9	Speed feedback signs and enforcement	11/26/2024 5:10 PM
10	Make Connie a dead end so people can't access meier	11/25/2024 8:20 PM
11	Not sure	11/25/2024 7:19 PM
12	Stop sign on Hatlen & Grindel Dr	11/24/2024 8:29 AM
13	Besides Left turn restrictions onto Central from Audrey and Hatlen, Textured pavement may be the only solution for this neighborhood as the streets aren't wide enough for other solutions	11/23/2024 8:29 PM
14	Post Cameras to monitor stop sign	11/23/2024 4:11 PM
15	Slower speed limit. It's been increases by 5mph in the past 20 years. Needs to go back to 25	11/23/2024 3:35 PM

Q4 Provide any additional comments regarding traffic on your street

Answered: 23 Skipped: 4

#	RESPONSES	DATE
1	THE SPEED/AMOUNT OF CARS GOING DOWN HATLEN (& AUDREY) HAS SEEMED TO INCREASE AS YOUR STUDY SHOWS. PERSONALLY MY SON WAS ABOUT 5' AWAY FROM GETTING KILLED FROM A CAR SPEEDING AND NOT PAYING ATTENTION DOWN HATLEN JUST A FEW MONTHS AGO. ALSO, I WANT TO POINT OUT THAT HATLEN/GRINDEL IS A BUS STOP WITH PROBABLY 20-30 STUDENTS LINING UP AT ABOUT 7:40AM EVERY DAY AND THEN GETTING DROPPED BACK OFF AT THAT CORNER. I'VE SEEN CARS SPEEDING AROUND THE BUS AND NOT PAYING ATTENTION WITH ALL THE KIDS AT THAT CORNER. REALLY SEEMS LIKE PUTTING A STOP SIGN AT GRINDEL ON BOTH AUDREY AND HATLEN WOULD SOLVE ALL THE ISSUES BEING BROUGHT UP.	12/16/2024 10:55 AM
2	I HAVE LIVED ON AUDREY LANE FOR MORE THAN 20 YEARS AND HAVE COMPLAINED ABOUT SPEEDING VEHICLES IN THE PAST, BUT NOTHING SERIOUS HAS EVER BEEN DONE ABOUT IT (OTHER THAN AN OCCASIONAL POLICE CAR AND/OR TEMPORARY DIGITAL SPEED "SLOW DOWN" SIGN.) WE NEED "TRAFFIC CALMING" DEVICES IN OUR NEIGHBORHOOD THAT GO BEYOND SIGNS AND FLASHING LIGHTS. DESPITE RECENT EFFORTS (I.E. SPEED FEEDBACK SIGNS), SPEEDING IN OUR NEIGHBORHOOD HAS NOT DIMINISHED. IN FACT, IT HAS GOTTEN WORSE. THE POSTED SIGN ON AUDREY LANE SAYS 25 MPH, BUT VEHICLES ROUTINELY TRAVEL MUCH FASTER (AS I JUST WROTE THIS, SOMEONE ZIPPED BY GOING AT LEAST 40 MPH). IT'S ESPECIALLY BAD IN THE MORNING AND LATE AFTERNOON. SEVERAL TIMES, I HAVE ALMOST BEEN REAR-ENDED JUST SLOWING DOWN TO PULL INTO MY DRIVEWAY. WHILE WORKING IN MY FRONT YARD, I HAVE REPEATEDLY OBSERVED THAT THE MAJORITY OF THESE SPEEDING VEHICLES ARE NOT LOCAL RESIDENTS. THEY ARE MERELY USING AUDREY LANE AS A RACETRACK TO CUT THROUGH WHILE GOING TO OR FROM CENTRAL RD. SOMETHING NEEDS TO BE DONE ABOUT THIS PROBLEM. ALL OF MY NEIGHBORS, WHO I HAVE SPOKEN TO WOULD ALSO LIKE TO SEE SOMETHING DONE ABOUT SPEEDING. IDEALLY, WE'D LIKE TO SEE SPEED HUMPS INSTALLED ON THE 100 BLOCK OF AUDREY LANE.	12/16/2024 10:44 AM
3	EVERY MORNING 20-30 CHILDREN STAND AT THE CORNER OF HATLEN AND GRINDEL. CARS SPEED DOWN HATLEN.	12/16/2024 10:31 AM
4	THERE ARE NO TRAFFIC ISSUES. STUDY IS A WASTE OF TAXPAYER'S MONEY.	12/16/2024 10:23 AM
5	INTERSECTION OF BONITA AND HATLEN- STOP SIGNS ARE FREQUENTLY NOT OBSERVED.	12/16/2024 10:17 AM
6	EFFECTIVE CALMING MEASURES WOULD INCLUDE BLOCKING OFF ACCESS AT CONNIE LANE AND MEIER ROAD, BONITA AVE AND LINCOLN STREET, BEVERLY LANE AND LINCOLN ST, AND AT CRESTWOOD LANE AND LINCOLN ST. THESE MEASURES WILL ELIMINATE TRAFFIC FROM GOLF ROAD CUTTING THROUGH TO CENTRAL ROAD AND VICE VERSA. BY DOING THIS, YOU REDUCE THE NUMBER OF VEHICLES WHICH WILL REDUCE THE NUMBER OF VEHICLES THAT ARE SPEEDING. BUT YOU ALSO REDUCE NOISE POLLUTION IN THE NEIGHBORHOOD, WEAR AND TEAR ON LOCAL NEIGHBORHOOD ROADS AND PROVIDE A SAFER ENVIRONMENT FOR THOSE WHO USE BICYCLES AND PEDESTRIAN TRAFFIC. THIS MEASURE ALSO DOES NOT AFFECT SNOWPLOWING SERVICES OR EMERGENCY SERVICES RESPONDING FROM THE FIRE STATION LOCATED ON GOLF ROAD. THESE DEAD-END STREETS SHOULD ALSO BE DESIGNATED TO ALLOW WALKING PATHS SO THAT BICYCLE AND PEDESTRIAN TRAFFIC CAN UTILIZE THOSE AREAS.	12/13/2024 2:13 PM
7	Meijer and Audrey Lane are used by some as a cut through from Golf to Central and this has always been the case; however traffic volume has definitely increased since we moved here in 1994. Many people do not adhere to the speed limit but we feel that's similar to many other	12/13/2024 11:07 AM

Hatlen Heights Neighborhood - Initial Public Outreach

neighborhood streets in Mount Prospect and Arlington Heights. We do not want any of the above traffic calming measures implemented.

8	CONCERNS ABOUT SPEED OF VEHICLES AROUND THE "BEND" ON BONITA AVENUE- SOME HAVE LEFT THE ROAD AND HIT TREES.	12/12/2024 8:08 AM
9	MY COMMENTS ON MEIER RD ARE A BIG PROBLEM WITH PEOPLE PARKING PARKING THERE ALL NIGHT LONG AND LEAVE THEIR GARBAGE THERE. LET THE PEOPLE WHO PARK THERE PARK ON THEIR OWN SIDE OF THE STREET.	12/11/2024 1:43 PM
10	MANY CARS MAKE ROLLING STOPS ON AUDREY LANE AT CONNIE AND GRINDEL ROADS WITH PEDESTRIANS PRESENT. I WAS HALFWAY ACROSS THE STREET AND 2 CARS JOTTED PAST ME. THE SECOND CAR WAS SO CLOSE I COULD TOUCH HER SIDE VIEW MIRROR.	12/11/2024 1:39 PM
11	REDUCE SPEED LIMIT TO 20 MPH. GREATER POLICE PRESENCE.	12/11/2024 1:36 PM
12	4 WAY STOP AT CONNIE. 4 WAY STOP AT GRINDEL. PHOTO ENFORCEMENT/FAST SCHOOL BUSES.	12/11/2024 1:31 PM
13	STOP SIGNS ARE NEEDED ON 4 WAY INTERSECTIONS. THE INTERSECTION OF AUDREY AND CONNIE LN NEEDS 4 WAY STOPS.	12/11/2024 11:58 AM
14	TRUCK USAGE OF RESIDENTIAL STREETS VIOLATING WEIGHT RESTRICTIONS TO AVOID TRAFFIC ON GOLF, ARLINGTON HEIGHTS RD, AND CENTRAL AVE.	12/11/2024 11:55 AM
15	Hi. Thanks for looking into this. A big issue is the lack of people stopping at the intersection of Connie and Audrey. I'm not sure speed bumps would stop the amount of cars that blow the stop sign there. If anything is done on the 0 thru 100 block of Audrey to slow cars.. given how it's a cut through to Meier etc... the traffic will most likely move to Hatlen. Sorry not helpful other than saying some proposed solutions may have little effect to stop thr problem.	12/9/2024 3:44 PM
16	We live at the intersection of Bonita and Hatlen and witness countless drivers roll or speed through the intersection without stopping at the 4 way stop sign. Drivers also use Hatlen and Audrey lanes to cut through from Central to Golf usually at a high speed.	11/26/2024 5:10 PM
17	217 Hatlen	11/25/2024 7:19 PM
18	I see mostly people blowing through the stop sign at the intersection of Bonita and Hatlen. And since we are the only stop sign on hatlen, people usually roll to about 20mph to roll through the stop sign. I can only imagine they are driving faster through other parts of the street where they can essentially cruise without needing to slow down.	11/25/2024 2:39 PM
19	Choke point installation would need to be done on both Hatlen and Audrey in order to not divert traffic to a street without a choke point.	11/24/2024 4:19 PM
20	Hi! Many times, when I am waiting for a school bus with my kids on Hatlen and Grindel Dr, lots of cars are speeding and I think stop sign would help a lot with that problem.	11/24/2024 8:29 AM
21	Traffic seems to speed on Audrey and Hatlen going north until coming to Central Road intersections. Limiting Left Turns during rush hour would be useful but it doesn't impact speeding. Textured pavement and perhaps an Electronic Speed Limit / Speed Measurement (radar) sign on Hatlen could help speeding on that street. Audrey has a sign already. Not really sure what else could help as its a convenient shortcut to get from Golf to Central	11/23/2024 8:29 PM
22	Speeding on Audrey is a frequent problem	11/23/2024 4:11 PM
23	Traffic moves much too quickly. Many small children now.	11/23/2024 3:35 PM